

Alexander Forbes Risk Services
NETCARE 911 KZN 2011

Frequently asked questions: -

1) Who may participate?

- Any bona fide Pupil, Teacher and/or Administration Staff Member of any School (including Pre-Primary schools).

2) When will cover be in force?

The cover is for any Emergency medical treatment administered in response to an episode of illness or injury that of necessity requires immediate medical attention:

- On school premises;
- Outside the school whilst participating in any sporting activity or other extra-mural activity organised and supervised by the school;
- Whilst travelling to or from school or any other sporting or extra-mural activity by a reasonably direct route;
- At After Care Centres registered and recognised by Local Authorities;

3) What is the Service being offered?

- The Service being offered is known as *Netcare 911 Traumalink – Scholar*: - It provides the Participants/Members with a national emergency medical service, which can respond in a rational and effective manner, to Members facing serious medical emergencies. This includes a Medical Emergency Evacuation Service. These include:

TABLE OF BENEFITS		
<i>Type of Assistance</i>	<i>Benefit</i>	
Emergency telephonic 911 advice	Emergency Advice	Unlimited
Emergency response to the scene of a medical emergency	Unlimited (medically justified)	NHRPL-AS tariff (road/air)
Transfer of the patient to the nearest most appropriate medical facility that can treat the patient	Unlimited (medically justified)	NHRPL-AS tariff (road/air)
Companionship and/or care of stranded minors	Unlimited	Unlimited
Repatriation of mortal remains	Remains/body will be moved to place of permanent residence (within RSA)	Full cost
Events (for schools with compulsory participation)	1 Event per Annum (max 8 hours : with a max level of care being an ILS medic)	Full cost

The Emergency Telephone No: 082 911

4) Additional benefits:

- At inception of any new school, a school that has 1-500 pupils will receive a free first aid kit;
- At inception of any new school, a school that has 500 to 1000 pupils will receive a first aid kit as well as basic first aid training to one teacher;
- At inception of any new school, a school in excess of 1000 pupils will receive a large first aid kit , including basic first aid training to one teacher per annum;
- Medical standby at high level games will be provided if required (1 ambulance for 8 hrs maximum), one standby per school per annum. At least 2 weeks notice is required before the event.

Alexander Forbes Risk Services (PTY) Ltd
Co Reg No. 2007/018288/07
FSB / FSP License No. 9299
An Authorised Financial Services Supplier

Alexander Forbes Risk Services
NETCARE 911 KZN 2011

5) What are the costs?

- Per Person per annum: R31-00

6) How do I join?

- Contact your School Bursar, School Secretary and or
- Call Alexander Forbes on (033) 341 9000.
- Schools are required to forward names of participants via Email (preferably as an Excel document), together with proof of payment.

7) When Does Cover Commence?

- Cover is arranged from the 01 January 2011 to 31 December 2011, but is restricted to school activities as per Question 2.

8) Who can we contact for more information?

Alexander Forbes Risk Services P O Box 807 Pietermaritzburg 3200	Direct Line: (033) 341 9000 Fax Line: (033) 341 9001 e-mail address: soobramanians@aforges.co.za Contact: Sharon Soobramanian
---	---

9) Direct Deposits:

Alexander Forbes; First National Bank – Code 255055 ; Account No. 62204724422
 Reference: School's Name - Traumalink.

**FOR AFTER-HOURS EMERGENCIES, PLEASE CONTACT:
 KERRY FLETCHER - 0825763737**

We must stress that the purpose of this document is to form a ready means of quick reference for daily administration purposes. Therefore this summary must not be considered as being an integral part of the insurance contract(s). Further information will be made available on application to Alexander Forbes

✂

Traumalink – Netcare 911 Application

Name of School:		Email Address:	
			Postal Address:
Name of Learner/s:		Cell No.	
ID of Learner/s:		Phone No.	
		Fax No.	Premium:

Premium Deposits:

*Kindly deposit the premium due into Alexander Forbes Account with First National Bank (255055) on Account No. 62204724422, using your school's name as reference (E.g. "School's Name - Traumalink") and then faxing the deposit slip and application to:
Sharon Soobramanian +27(33) 341 9001.*